# Student Survey Results

# 2014

# *Three separate student surveys to target the diverse Ecampus student population*

1. Ecampus degree seeking
2. Main campus students taking Ecampus online courses
3. Non-degree Ecampus students

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# Logistics

Residency:

| Survey Type | Oregon Resident | Non-Oregon Resident (US) | International |
|---|---|---|---|
| Degree Seeking Q 5 | 229 | 393 | 13 |
| Main Campus Q 8 | 544 | 156 | 35 |

How students connect to the internet:

| Survey type | Dial-up | DSL | Cable/Bdband | Satellite | Other | Not sure |
|---|---|---|---|---|---|---|
| Degree Seeking Q 8 | 1 | 136 | 431 | 25 | 19 | 22 |
| Main Campus Q 10 | 14 | 134 | 436 | 29 | 30 | 84 |
| Non-Degree Q2 | 5 | 61 | 171 | 10 | 11 | 19 |

Main Campus students were asked if they lived within driving distance – why do you take online courses?

| Reasons | Count |
|---|---|
| Courses not available on campus | 302 |
| Courses only offered through Ecampus | 216 |
| Work schedule | 187 |
| Prefer not to hassle with commuting/parking | 96 |
| Prefer online | 93 |
| N/A – do not live within driving distance | 79 |
| Traveling part/all of a term | 56 |
| Family responsibilities | 54 |
| Prefer online instructor | 38 |
| Athletic schedule | 27 |
| Health/mobility issues | 9 |

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# Academics:

## Current academic standing:

| Ecampus degree seeking | Count |
|---|---|
| Freshman | 10 |
| Sophomore | 31 |
| Junior | 100 |
| Senior | 173 |
| Post-Bac | 194 |
| Grad | 133 |
| Non-Degree | 4 |

## Main Campus – year in school

| Main Campus degree and non-degree | Count |
|---|---|
| Freshman | 40 |
| Sophomore | 70 |
| Junior | 182 |
| Senior | 329 |
| Post-Bac | 48 |
| Grad Student | 60 |
| Non-Degree seeking | 11 |

## How many credits have been completed through Ecampus throughout college experience?

| Survey | 0 | 1-3 | 4-10 | 11-20 | 21-30 | 31-60 | +60 |
|---|---|---|---|---|---|---|---|
| Ecampus Degree Seeking | 6 | 24 | 110 | 131 | 100 | 158 | 106 |
| Main Campus | 20 | 146 | 284 | 155 | 64 | 37 | 34 |
| | | | | | | | |

## Used the sample syllabus to make a decision about taking a specific class

| Survey type | Yes | No |
|---|---|---|
| Ecampus Degree seeking | 390 | 190 |
| Main campus | 166 | 318 |
| Non-Degree | 141 | 79 |

## Asked to rate the overall quality of online courses

| Survey type | Excellent | Good | Average | Below Avg | Poor |
|---|---|---|---|---|---|
| Degree Seeking Q 74 | 305 | 217 | 62 | 16 | 6 |
| Matheir in Campus Q 49 | 129 | 385 | 136 | 20 | 14 |
| Non-Degree Q 56 | 147 | 75 | 24 | 2 | 3 |

## Used free online tutoring services NetTutor

| Survey type | Yes | No | Didn't know available |
|---|---|---|---|
| Degree Seeking Q 39 | 50 | 478 | 84 |
| Main Campus Q 41 | 26 | 407 | 252 |
| Non-Degree Q33 | 15 | 171 | 64 |

## Ranked their tutoring experience

| Survey type | Excellent | Good | Fair | Poor |
|---|---|---|---|---|
| Degree Seeking Q44 | 16 | 14 | 9 | 1 |
| Main Campus Q46 | 8 | 12 | 3 | 3 |
| Non-Degree Q38 | 3 | 6 | 4 | 2 |

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# Advisor

## How often do you communicate with your academic advisor

| Response | Count |
|---|---|
| Weekly | 26 |
| Monthly | 79 |
| Once or Twice a Quarter | 291 |
| Once or Twice a Year | 178 |
| Not at all | 36 |
| | 610 Respondents |

## Overall experience with advisor- Ecampus degree seeking only

| Response | Count |
|---|---|
| Excellent | 366 |
| Good | 150 |
| Average | 40 |
| Below Average | 19 |
| Poor | 12 |
| N/A | 23 |
| | 610 Respondents |

## Overall experience with Graduate Program Lead

| Response | Count |
|---|---|
| Excellent | 44 |
| Good | 46 |
| Fair | 11 |
| Poor | 3 |
| N/A | 25 |
| | 129 Respondents |

# Career Services

## Visited Career Services website in last 6 months

| Response | Count |
|---|---|
| Yes | 205 |
| No | 402 |

## Which of the Career Services website tools are used?

| Response | Count |
|---|---|
| Beaver JobNet | 162 |
| Job/internship/volunteer listings | 103 |
| The OSU Career Guide | 58 |
| Web resources for career or major exploration | 58 |
| Web resources for conducting your job/internship search | 44 |
| Online workshops/videos | 42 |
| Online career fair | 28 |
| Web resources for making connections and networking | 19 |
| Requesting/using Career Counseling | 17 |
| Internship predictor or other career assessments | 14 |
| InerviewStream | 3 |

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# Library

## Use library catalog to search for books

| Survey type | Once week/more | Once every 2 weeks | Once a month | Once a quarter | Not used/use other library | Not used – use search engine/free on web | Not used/course not required | Not used/not aware of resource |
|---|---|---|---|---|---|---|---|---|
| Degree Seeking | 63 | 59 | 61 | 114 | 35 | 73 | 104 | 97 |
| Non-Degree | 6 | 10 | 16 | 18 | 20 | 28 | 75 | 78 |

## Contacted librarian to get -

| Survey type | Research Topic | Search DB | Request book/articles | Access full-text articles/journals | Other | Not needed help | Did not know |
|---|---|---|---|---|---|---|---|
| Degree Seeking | 42 | 43 | 51 | 54 | 5 | 365 | 113 |
| Non-Degree | 7 | 9 | 11 | 7 | 2 | 170 | 55 |

## Quality of help from the library

| Survey type | Very Satisfied | Somewhat Satisfied | Somewhat Dissatisfied | Very Dissatisfied | No Opinion |
|---|---|---|---|---|---|
| Degree Seeking | 167 | 55 | 7 | 0 | 377 |
| Non-Degree | 25 | 17 | 0 | 1 | 208 |

# Course Design

How would you rate the overall quality of online courses offered through Ecampus

| Survey type | Excellent | Good | Average | Below Avg | Poor |
|---|---|---|---|---|---|
| Degree Seeking Q 74 | 305 | 217 | 62 | 16 | 6 |
| Main Campus Q 49 | 129 | 385 | 136 | 20 | 14 |
| Non-Degree Q 56 | 147 | 75 | 24 | 2 | 3 |

# Marketing

## How did you first learn about OSU Ecampus?

| Survey type | Website | Web Search | Email/Newsletter | Word of mouth | Print piece | Billboard/bus | Radio | Other |
|---|---|---|---|---|---|---|---|---|
| Degree Seeking | 74 | 123 | 8 | 36 | 1 | 9 | 0 | 24 |

| Survey type | OSU Website | Web Search | Email/Newsletter | Word of mouth | Print piece | Advisor | Other | |
|---|---|---|---|---|---|---|---|---|
| Main Campus | 479 | 25 | 11 | 70 | 1 | 88 | 10 | |

| Survey type | Website | Web Search | Email/Newsletter | Word of mouth | Print piece | Billboard/bus | Radio | Other |
|---|---|---|---|---|---|---|---|---|
| Non -Degree | 62 | 116 | 2 | 47 | 0 | 1 | 1 | 1 |

## Which of the following do you own?

| Survey type | Desktop | Laptop | Tablet | Smart phone |
|---|---|---|---|---|
| Degree Seeking | 320 | 600 | 330 | 491 |
| Main Campus | 188 | 700 | 294 | 580 |
| Non-Degree | 104 | 247 | 101 | 186 |

## Visited the Ecampus website in the last 6 months

| Survey type | Yes | No |
|---|---|---|
| Degree Seeking | 582 | 53 |
| Main Campus | 490 | 239 |
| Non-Degree | 225 | 52 |